



Date: 02/27/2024

Service	Description	Discount
<b>Unified Communications as a Service (UCaaS)</b>		
US & Canada: RingEX	Message, Video and Phone - Discount does not apply to Education SKUs	50%
<b>SMS Bundles</b>		
		10%
<b>RingCentral Devices</b>		
		20%
<b>US Toll-Free</b>		
		10%
<b>Contact Center as a Service (CCaaS)</b>		
Contact Center Core bundles	Standard, Essentials, Premium, Ultimate and Unlimited	10%
Add-on Agent Licenses	Outbound dialer, integrated CRM agents	10%
Other Add-Ons	Bots, SMS infrastructure	5%
<b>RingCX (CCaaS)</b>	RingCX is RingCentral's newest AI-first contact center. Enables seamless customer conversations across voice, 20+ digital, native video, or self-serve AI channels.	10%
<b>Professional Services</b>		
Implementation	Pre-packaged installation, configuration, training, and support	20%
<b>Service Fees</b>		
	e911, CRF, FUSF, telcom tax, State USF tax Note FUSF Varies as determined by the FCC each quarter	Non Discountable

## Shipping

Flat-rate shipping per phone \$4.75 with SKU LCSHP 86 5%

## International

International Bundles & Global MVP Non Discountable

## Other

5%

### **Please Note:**

Discounts are set at ceiling pricing.

Depending on the size and uniqueness of the opportunity a custom pricing review may be required, for any additional discounts.

Depending on the services ordered, more than one of the Discount Categories above may apply.